

**TABLE OF CONTENTS****RENTAL TERMS AND CONDITIONS**

---

Document Requirements, Payments, Restrictions **1**

---

**PRICING & EXTRAS**

---

Price Inclusions, Fees, Additional Services and Extras **1**

---

**RETURN LOCATION FEES**

---

International One-way Fees **2**

---

**INSURANCE PACKAGES**

---

Insurance Pricelist, Deposits and Excess **3**

---

**VEHICLE FLEET**

---

Car groups **3**

---

## TIPS FOR A SMOOTH RENTAL EXPERIENCE

**At pick-up**

Your vehicle will be inspected together with an Avant Car employee for any existing damages. If you notice additional damages not marked on your rental agreement, immediately notify our rental agent before starting your journey.

**Before returning**

Top up your tank before returning the vehicle, otherwise, you will be charged for fuel by a per-litre rate including an additional refueling fee.

**When returning**

Remember to take all your personal belongings with you before returning your rental vehicle. When dropping off the vehicle during after hours (drop-off box), any forgotten personal items will not be retrievable until the office opens.

*Valid from January 2024*

## Rental Terms & Conditions

### Driving licence requirements

Young driver fee for drivers between 18 and 20 years of age is €10.00 per day, maximum €60.00 per rental. Minimum requirement for rental of any car group is 18 years of age. The max. age for rental is 85 years. Valid driving licence must be possessed for at least two years.

### Payment (Basic Insurance Option)

A valid **Credit Card** in the name of the renter must be presented as a guarantee for the rental. The amount of "Non waivable excess" increased by €200 will be blocked on the renter's **Credit Card**. Accepted Credit Cards: MasterCard, Visa and Diners. Cash and debit/prepaid cards are not accepted to cover the deposit.

### Payment (Full Insurance Option)

A valid **Credit or Debit Card** in the name of the renter must be presented as a guarantee for the rental. The amount of €200.00 will be blocked on the renter's **Credit or Debit Card**. Accepted Credit/Debit Cards: MasterCard, Visa and Diners. Cash and pre-paid cards are not accepted to cover the deposit.

### Driving restrictions

A Cross-Border Fee applies when driving the rented vehicles outside of the borders of Slovenia, and amounts to **€10.00 per day** with a maximum amount of **€60.00 per rental**.

Travel is permitted to countries within the EU and EEA (except Sweden, Finland, UK and Greece), Bosnia and Herzegovina, Serbia, Montenegro and North Macedonia. Driving within other countries is forbidden. Entry to prohibited countries is subject to a fine of **€625.00**.

### Fuel policy

The fuel policy is full-to-full. The renter receives a vehicle with a full tank and must return the vehicle with a full tank - unless otherwise instructed by a rental service agent. An EV battery must be returned with at least 85% state of charge.

## Pricing & Extras

### Rental price includes

- unlimited mileage
- Collision Damage Waiver (CDW)
- Third Party Liability (TPL)
- Theft Protection (TP)
- Winter tyres from the 15th of November until the 15th of March
- Airport surcharge
- VAT 22%

### Rental price does not include

Optional Extras	Per day	Max. price
- Additional driver	5.00 €	40.00 €
- Young driver fee (18-20 y/o)	10.00 €	60.00 €
- Senior driver fee (70-85 y/o)	10.00 €	60.00 €
- Cross-border fee	10.00 €	60.00 €
- GPS device	10.00 €	60.00 €
- Baby seat (0-13 kg)	10.00 €	60.00 €
- Child seat (9-18 kg)	10.00 €	60.00 €
- Booster Seat (15-36 kg)	10.00 €	60.00 €
- Snow chains	20.00 € per rental	/

## Fees and surcharges

- Refueling fee **25.00 € + fuel price**

Fuel policy is full-to-full. This charge applies if the rental vehicle is returned without a full tank of fuel or battery below 85% state of charge. Fuel cost is a separate charge.

- Fuel charge (per litre) **Daily Market Price**

- Prepaid tank of fuel **Daily Market Price**

An option to pre-purchase a full tank of fuel. Refunds for any unused fuel are not possible.

- Cross-border penalty **625.00 €**

Penalty applies if a customer crosses a border of a foreign country without permission.

- Lost and found items postage handling fee **25.00 €**

Handling fee for packaging and postage of lost personal belongings to customer's home address. Shipping costs excluded.

- Damage handling fees **100.00 €**

Fee applies in case of damage to or theft of vehicle

- Speeding, parking and traffic fine handling fee **50.00 €**

Administration fee for review and forwarding of tickets, fines and charges to the authorities. The fine is not included in this price.

- Drop-off location change at pick-up **20.00 € + drop-off fee**

Fee applies if the return location is changed by the customer at the time of vehicle pick-up.

- Drop-off location change after pick-up **50.00 € + drop-off fee**

Fee applies if the return location is changed by the customer after vehicle pick-up.

- Drop-off location change without notice **100.00 € + drop-off fee**

Fee applies if the customers returns the vehicle to a different location without prior notice.

- Early return of rental

Refunds for early returns or unused vouchers are not possible.

*All prices include 22% VAT. Extras are payable locally, available on request.*

## Return location fees

One-way fees apply when the pick-up location is different to the drop-off location. The rental company must be informed of different pick-up and return locations prior to the start of rental. One-way fees apply to non-domestic rentals.

### International One-way Fees from North Macedonia

#### Croatia

Dubrovnik airport [DBA] / downtown [DBD] **183.00 €**

Zadar airport [ZDA] **366.00 €**

Split airport [STA] / downtown [STD] **488.00 €**

Dubrovnik airport [DBA] / downtown [DBD] **610.00 €**

#### North Macedonia

Skopje Airport [SKAPT] / downtown [SKDTN] **1,220.00 €**

## Insurance packages & Vehicle Fleet

Sample model	Car group	CDW	TP	Excess	Deposit	Excess	Deposit
	ACRISS			Basic Insurance		Full Insurance	
VW Up	MCMR	incl.	incl.	1,000.00 €	1,200.00 €	0.00 €	200.00 €
Toyota Yaris	ECMR	incl.	incl.	1,000.00 €	1,200.00 €	0.00 €	200.00 €
VW Polo	EDMR	incl.	incl.	1,000.00 €	1,200.00 €	0.00 €	200.00 €
Ford Focus	CCMR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
VW Golf	CDMR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
VW T-Cross	CFMR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
VW T-Roc	IFMR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
Renault Grand Scenic	SMMR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
Opel Vivaro	FVMR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
VW Polo Aut.	EDAR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
VW Golf Aut.	CDAR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
VW T-Cross Aut.	CFAR	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
VW T-Roc Aut.	IFAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
Mercedes-Benz A-Class /	DDAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
Mercedes-Benz B-Class /	JDAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
BMW 2 Active Tourer A.	JMAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
VW Tiguan Aut.	SFAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
BMW X1 Aut.	RFAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
Mercedes-Benz GLA A.	PFAR	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
Mercedes-Benz E-Class /	LDAR	incl.	incl.	2,400.00 €	2,600.00 €	0.00 €	200.00 €
Mercedes-Benz V-Class /	PVAR	incl.	incl.	2,400.00 €	2,600.00 €	0.00 €	200.00 €
Peugeot e-208	ECAE	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
Renault Zoe ZE50	EDAE	incl.	incl.	1,200.00 €	1,400.00 €	0.00 €	200.00 €
Opel e-Mokka	IFAE	incl.	incl.	1,500.00 €	1,700.00 €	0.00 €	200.00 €
VW ID4	SFAE	incl.	incl.	1,800.00 €	2,000.00 €	0.00 €	200.00 €
Tesla Model 3 LR RWD	PDAE	incl.	incl.	2,400.00 €	2,600.00 €	0.00 €	680.00 €
Tesla Model 3 LR AWD	PDBE	incl.	incl.	2,400.00 €	2,600.00 €	0.00 €	680.00 €
Tesla Model Y LR AWD	PFBE	incl.	incl.	2,400.00 €	2,600.00 €	0.00 €	680.00 €

### Security deposit

Upon pick-up the customer is requested to present a valid credit card in the main driver's name, to cover the security deposit. The security deposit is held as a guarantee in the event of damage to/theft of the vehicle. Depending on the booked car group the deposit varies from a minimum amount of €1200.00 up to a maximum amount of €2,600.00 .

Prior to the start of rental the amount of the security deposit is blocked on the renter's credit card and is released after a maximum period of 30 days, if no new damage or theft of the vehicle occurs during the rental period. Deposit holding times depend on the policy of the card's issuing bank. If the renter fails to present a valid credit card in their name or if insufficient funds are available on the card, Avant Car can refuse to release the vehicle.

By purchasing Avant Car's full insurance "Carefree package" the excess and security deposit amounts are lowered to €200.00 .

## Insurance and liability

All offers include basic insurance with deductible excess and liability Collision Damage Waiver (CDW), Theft Protection (TP) and Third-Party Liability protection (TPI). The Excess liability is the maximum amount the driver is responsible for in case of damage to the rental vehicle during the rental period. CDW insurance does not cover damage to tyres, windscreen, glass, undercarriage, damage to or loss of the car's documents or keys, damage caused by the renter's negligence (i.e. wrong fuel), or driving under the influence of drugs and/or alcohol.

The security deposit, reserved on the renter's card, can be deducted by Avant Car in case of damage to the rental vehicle, traffic fines and charges, lack of fuel, refueling the incorrect fuel, not returning the rental vehicle on time, incurred penalties according to the T&Cs, chemical cleaning or loss of documents and keys.

## Car groups

The vehicles and vehicle models listed in the pricelist or offer are the most common vehicles in the Avant Car fleet. We cannot guarantee an exact brand or model of the rental vehicle as displayed on our website, our partners' websites or the rental voucher (unless explicitly stated that the chosen model is guaranteed)



**Reservations and sales**

avantcar@avantcar.si

00 386 1 589 08 50

**avantcar.si**

avantcar@avantcar.si

---

**Avant Car Ljubljana Airport**

avantcar@avantcar.si

00 386 41 482 466

**Avant Car Ljubljana Downtown**

avantcar@avantcar.si

00 386 1 589 08 50

**Avant Car Ljubljana Railway Stn.**

avantcar@avantcar.si

00 386 51 433 173

**Avant Car Koper**

avantcar@avantcar.si

00 386 41 442 394

**Avant Car Maribor**

avantcar@avantcar.si

00 386 51 419 777

---

**Avant Car Slovenia Head Office**

Dunajska cesta 140

1000 Ljubljana, Slovenia